Device management

Learn about the different ways to manage your DCOTA demo devices

Manage devices at your store from the screen saver on your iPhone or iPad

1 Touch and hold the blue invisible targets on your demo device for 5 seconds

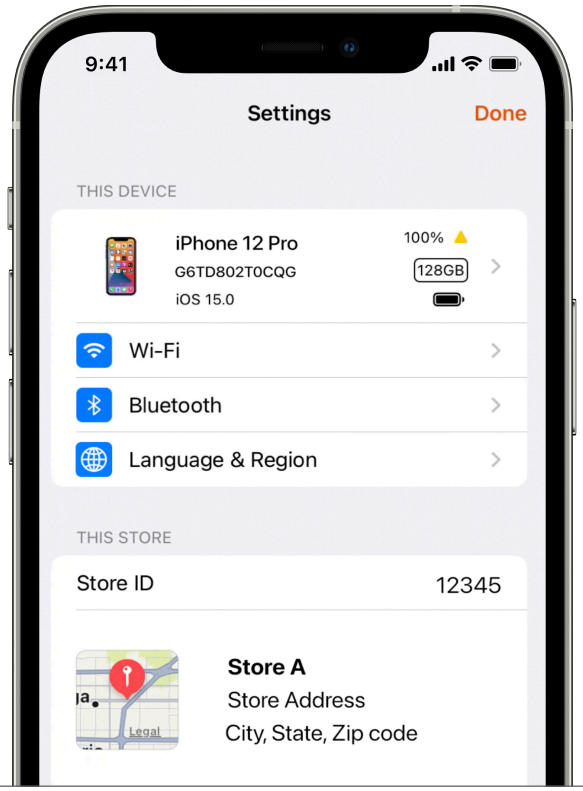
While the screen saver is playing, touch and hold the blue invisible targets on your demo device for approximately 5 seconds to reveal device management actions

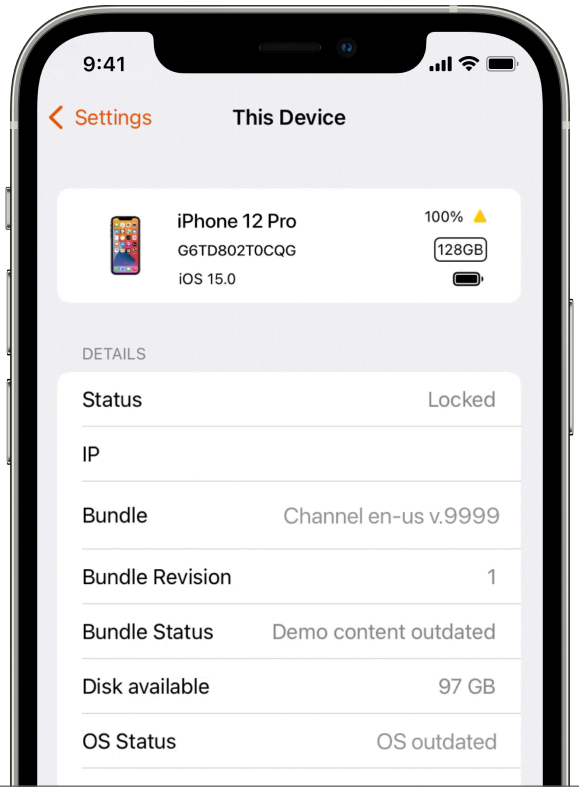
2 Manage your demo devices

Tap on the demo device icon to see if your device is outdated.

When devices are outdated, you can tap the **Update** action to update demo content, OS, or both.

Tap **Other Devices** to view and manage other demo devices at your store.





Manage devices at your store from the screen saver on your Mac

1 Press Command-Option-Shift-Left Arrow to reveal device management actions

While the screen saver is playing, press **Command-Option-Shift-Left Arrow** to reveal device management actions

2 Manage devices

Tap on the demo device icon to see if your device is outdated.

When devices are outdated, you can tap the **Update** action to update demo content, OS, or both.

Tap **Other Devices** to view and manage other demo devices at your store.

Device management actions

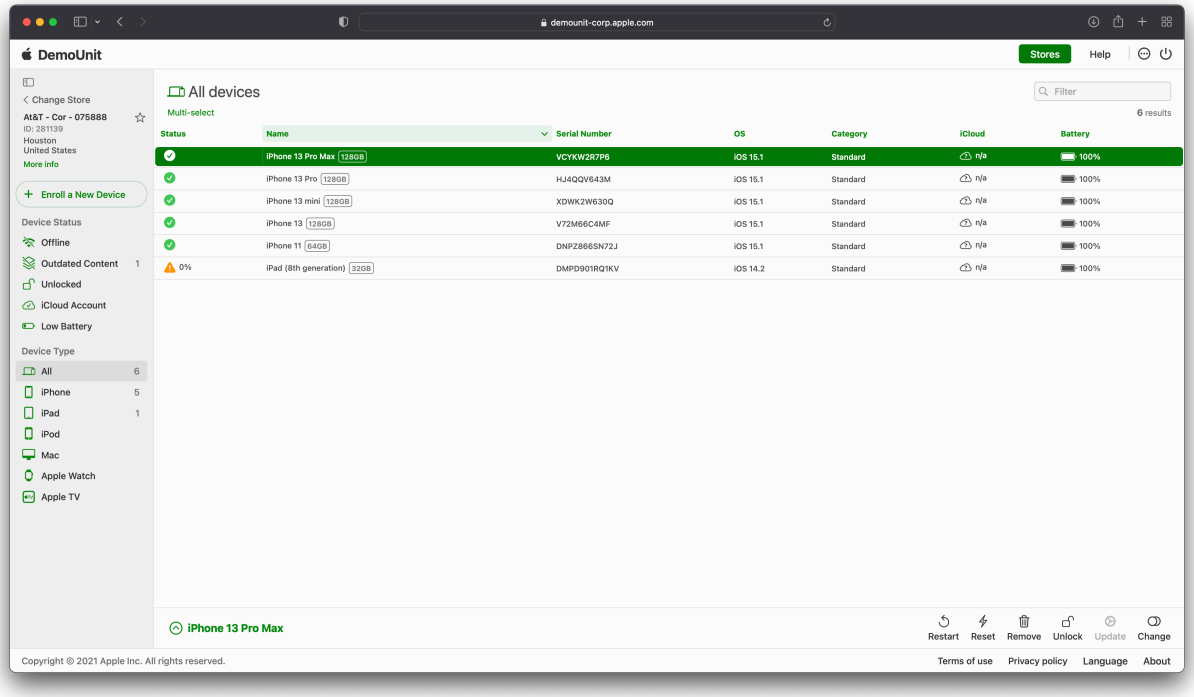
Action		Description
	Restart	Reboot your device and remove any user generated content on-demand
	Reset	Keep your device enrolled to DCOTA and reinstall demo content
	Remove	Choosing this action will disable automatic OS upgrades, demo content updates, and your demo device will no longer remove user generated content on a daily basis
		➤ **Unenroll and Keep Demo Content** to retain existing demo content
		➤ **Unenroll and Erase Demo Content** to restore your demo device device to factory settings
	Unlock	Use this action to make changes to device settings. Tap **Lock** once complete
	Update	Update your demo device with the latest OS and demo content
	Change	Modify the device category or localized demo content assortment

Other utilities

Utility		Description
	Wi-Fi	Set a new Wi-Fi connection for your demo device
	Bluetooth	Add or remove bluetooth accessories to your demo device
	Language & Region	Change the OS language settings of your demo device without changing demo content
	Support	Get help from your local Channel Contact Center

View and manage demo devices from DemoUnit

If you're authorized to use DemoUnit device management tools, you can quickly view, manage, and enroll demo devices to your store from this screen.

If you belong to the Demo Device Lock Theft Deterrence Program, this is the only way to remove your demo devices from DCOTA.

If you're not an authorized user and need the ability to manage devices, reach out to your local Apple representative.